



# Product Safety Recall

## Cygnett MagSlim 5K Power Bank (Black)

Cygnett Pty Ltd.

A magnetic Power Bank used to wirelessly charge a mobile phone.

Affected products can be identified by the product **batch code 4925** on the back of the Power Bank.

- **Product Name:** Cygnett MagSlim Magnetic Wireless Power Bank 5K (Black)
- **Item Number:** CY5092PBCHE



BATCH CODE LOCATED HERE



### Why the product is recalled:

The housing of the Power Bank may come apart at a joint due to swelling.

#### Hazard:

If the Power Bank is swollen, there is an increased risk that the battery could be compromised, which may cause it to overheat or catch fire.



1. Stop using the Power Bank immediately and check the back of the Power Bank for **batch code 4925**
2. Return to your place of purchase to receive a full refund or replacement.



For further information:

Email: [info@cygnett.com](mailto:info@cygnett.com)

Visit: <https://www.cygnett.com/pages/magslim-product-recall>

Call: (03) 9912 9100 (Monday- Friday 9am-5pm)



**Dates sold:** 16 December 2025 – 15 April 2026

**Where sold:** [www.cygnett.com](http://www.cygnett.com) and authorised resellers in Australia.

PRA: 2026/20891

See [productsafety.gov.au](http://productsafety.gov.au) for Australian product recall information