

August 24, 2022

OFFICEWORKS LISMORE REOPENS AFTER DEVASTATING FLOODS

Officeworks will reopen its Lismore store on Wednesday 24 August after floods destroyed the original store and devastated much of the Lismore township earlier this year.

After 25 weeks of cleaning, repairing and refurbishing, Officeworks Lismore will reopen bigger and better, with a team of 42 including eight new local team members, an extended range and new store sustainability features.

While keeping the same 1,615sqm selling area, the store has been given a makeover with refreshed Australian-made brand signage internally and externally, new payment technology, an upgraded fit out with 55 new retail segments, a wider product range and polished flooring.

It will feature a larger tech display and pen unit, dedicated Apple and Microsoft benches, an extended art, craft and education range, and will offer helpful services such as Print + Create and on-site tech support with Geeks2U.

The store's sustainability features - a core part of Officeworks' commitment to integrating sustainability initiatives with customer experience - have also been upgraded, with 100% LED lighting reducing energy consumption, with solar panels due for installation to enable the store to run on solar energy.

The store will also feature a new Bring It Back recycling unit as a collection point for customers to recycle their unwanted or broken tech items, batteries, printer cartridges, pens and more.

Officeworks Lismore Store Business Manager, Peter Walden said, "I'm so proud of our team who have worked so hard to get our store back up and operating. It has been a challenging time for so many of our team and for the broader community who have lost their homes and so much more, so we're thrilled to have our store ready to re-open, and to take another step toward getting things back to normal."

"While the store was under construction, we made sure to provide the flexibility our team members needed as they rebuilt their own homes, and reassurance of job security for when we re-opened. In the interim, we provided other work opportunities for our team, either in the Customer Service Centre, or at nearby Officeworks stores," he said.

With the community still reeling from the significant impacts of the floods, Officeworks together with its customers have donated much-needed funds and supplies to local organisations and community hubs, including:

- Providing \$30,000 to the Lismore South Public School to rebuild school supplies via GIVIT Flood Relief
- Gifting \$10,000 worth of books to the Lismore Library via GIVIT Flood Relief
- Donating \$2,000 in cash and gift cards to the Lismore First Steps Early Learning Centre

- Together with partners 123Read2ME, it is estimated that 25,000 books have been sent to Lismore and other flood affected areas through the book collection initiative offered through select Officeworks stores in Victoria and South Australia.

Officeworks Lismore is located at 250 Molesworth St, Lismore NSW 2480.

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For further information please contact: Maddie Wrench, maddie@altshift.com.au / 04394 164 476

About Officeworks:

Established 28 years ago in Richmond, Victoria, Officeworks is committed to making bigger things happen for its customers, team, the community and stakeholders. It operates 167 stores across Australia, a website that is home to more than 40,000 products, a national call centre, and a business team that helps micro, small and medium-sized businesses start, run and grow and Australians to work, learn, create and connect.

Officeworks offers customers a wide range of office supplies, technology, furniture, art supplies, education resources and helpful services like print & copy and on-site and remote tech support through Geeks2U – delivering an experience that is easy and engaging, no matter how customers choose to shop.

Officeworks is focused on the safety, wellbeing and career progression of the more than 9,000 team members it employs. It's also dedicated to operating in a sustainable manner, including building and maintaining meaningful connections with the communities in which it operates, fundraising for its national partners and local community groups, continuing to reduce its impact on the environment and source responsibly.