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OFFICEWORKS ANNOUNCES ITS POSITIVE IMPACT FOR A SUSTAINABLE FUTURE: TEAMING UP WITH CUSTOMERS TO MAKE A POSITIVE DIFFERENCE FOR PEOPLE & THE PLANET

As part of Officeworks' People & Planet Positive 2025 Plan, the retailer is sharing its vision for the future, announcing how it's tracking towards making a positive difference for people and the planet against its 2025 targets.

The iconic retailer is acknowledging its responsibility to reduce environmental impacts, by working with its customers, partners and team members, and sharing how its tracking against a series of sustainable commitments while maintaining every day low prices for its customers.

Strong progress has been made across the 18 commitments in the plan, with the retailer already hitting its scope 1 and 2 emissions target two years in advance, putting them on target to use 100 per cent renewable energy by 2025, and surpassing its commitment of supporting 30,000 Australian students who need it most, having helped 40,000 students to date.

Officeworks Managing Director, Sarah Hunter says: "Officeworks' performance reflects our continued business focus on sustainability, and growing customer and team member sentiment to live and work responsibly and sustainably."

"Australian families are more conscious than ever about sustainability, and so are we. We know sustainability in all areas of our business is important to our customers, and those who want to make more sustainable choices are shopping with retailers who reflect their values.

"We remain committed to progressing towards our 2025 goals and contributing positively to people and the planet along the way, recognising we have an important role to play in the lives of our team members, and in the local communities where we live and work.

"We are on track to be a NetZero emissions business by 2030 in our owned and controlled operations, making Officeworks carbon neutral."

By investing in energy efficiency initiatives, such as LED rollouts and Building Energy Management system (BEMS) implementations, Officeworks is working to generate clean energy on-site through the installation of on-site solar power systems and procuring the balance of electricity needs through renewable energy sources.

The business switched on its first solar and battery-operated store in Warana, Queensland in 2023. The 1,722 sqm store has been working towards operating off 100 per cent renewable energy for two years and has previously implemented sustainability measures including LED light fixtures, a BEMS, thermal roof coating and double insulation in the roof.

Officeworks Carbon and Energy Manager, Patrick Heagney says: "By 2025 all Queensland stores will operate using 100 per cent renewable energy, which is an important step as a brand, as we work towards using 100 per cent renewable energy by 2025 for the entire business and net-zero emissions by 2030."

As part of its ongoing commitment to help customers shop more sustainably, the retailer has extended its range of People and Planet Positive products that hold sustainable attributes without compromising on quality or value, with the sustainable products available at a comparable cost.

Products within the range include recycled content, wooden materials, and certified cotton as well as items that are made from plants, are refillable, recyclable or that can be reused as well as products made free from plastic and made using fast-growing renewables, where products are made from bamboo, rattan, or other fast-growing renewable resources, or organic materials only.

Ms Hunter says the retailer's sustainable vision also means connecting with the wider team, community, partners, and customers through programs that not only have a positive impact but can easily form a part of their own sustainability goals.

"For Officeworks, we want to make sustainability easy, both through the products we sell, but also through our sustainable programs such as Bring it Back, and Moorup tech trade-in, which make it simple and easy for customers to make a positive impact for people and the planet in their day-to-day lives."

Officeworks' People and Planet 2025 Plan FY2023 Highlights:

People

- The safest recorded year to date, with the Total Recordable Injury Frequency Rate (TRIFR) reducing to 5.4 in FY2023.
- 74 per cent of Officeworks team members reported feeling genuinely supported if they choose to make use of flexible work arrangements
- Over 3,600 team members were seconded to another role, promoted or transferred into another opportunity at Officeworks
- Through the generosity of the community, Officeworks raised over \$5.98 million in community contributions, \$1 million of which went towards local community organisations
- Supported 16,194 Australian students who needed it most through national partners

Planet

- A 40 per cent reduction of direct carbon emissions since 2018, and a 12 per cent reduction in FY2023, reaching the FY2025 Scope 1 and Scope 2 target two years in advance
- Planted 1.45 million trees across more than 1,900 hectares through our Restoring Australia initiative since its inception in 2017, and nearly 210,000 trees across more than 190 hectares of land in FY2023
- Progression towards the goal of using 100 per cent renewable energy by 2025, including launching Officeworks' lowest emissions store in Warana, Queensland which features a 100-kWh lithium battery and 100 kW of solar PV as well as the installation of on-site solar PV systems in 26 sites across Australia
- Collection of over 10,000 tonnes of retail waste through the Bring it Back program since its inception in 2015 alongside other programs including the Moorup tech trade-in program and Circonomy.
- Reduced waste generation by 12 per cent since FY2020, with an eight per cent reduction in FY2023
- 2,200 products are available in the People and Planet Positive range, helping customers shop more sustainably
- The annual equivalent of over 43 million pieces of plastic were removed from product packaging or through the removal of single use plastic products, and 260,000 pieces in FY2023.

The Officeworks People and Planet Positive report can be accessed [here](#).

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Media enquiries:

Maddie Wrench

M: 0403 507 151

E: maddie@altshift.com.au

ABOUT OFFICEWORKS

Established in 1994 in Richmond, Victoria, Officeworks is committed to making bigger things happen for its customers, team, the community and stakeholders. It operates 167 stores across Australia, a website that is home to more than 40,000 products, a national call centre, and a business team that helps micro, small and medium-sized businesses start, run and grow and Australians to work, learn, create and connect. Officeworks offers customers a wide range of office supplies, technology, furniture, art supplies, education resources and helpful services like print & copy and on-site and remote tech support through Geeks2U – delivering an experience that is easy and engaging, no matter how customers choose to shop. Officeworks is focused on the safety, wellbeing and career progression of the more than 9,000 team members it employs. It's also dedicated to operating in a sustainable manner, including building and maintaining meaningful connections with the communities in which it operates, fundraising for its national partners and local community groups, taking meaningful climate action and sourcing responsibly.