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OFFICEWORKS APPOINTS NIKALA BUSSE TO NEW CIO POSITION

Officeworks has appointed Nikala Busse as its inaugural Chief Information Officer (CIO) to lead its technology team and ongoing digital innovation.

Nikala joins Officeworks with a wealth of experience leading IT teams to deliver transformation and innovation projects, most recently with Transurban, as the General Manager of Customer Platforms, and at Coles, where she held several senior positions focussing on improving customer and team member experience, increasing sales and reducing the cost of doing business.

Officeworks Managing Director, Sarah Hunter, said: "I'm delighted to welcome Nikala to Officeworks at what is a very exciting time for our business and our growing technology team.

"Nikala has successfully designed and led digital transformation projects for large, complex, consumer-facing organisations to address future business needs and will play an important role in helping us make bigger things happen for our team and customers with strategic growth initiatives."

The new CIO portfolio includes IT business operations, team member experience applications, platforms and networking, IT Print & Create, enterprise architecture, digital product and IT security and risk compliance.

Nikala said: "I'm excited to return to retail and to work in a business that is committed to its customers and team members. Officeworks has an excellent reputation for its culture, values, and people, which are hugely important to me.

"Already its evident we have an innovative technology team with plenty of opportunity ahead of us. I'm excited to work with the team on our future plans and to continue to develop our capability and culture, deliver on some significant tech enabled improvements for our customers, team members and operational processes, and continue to build our data, digital and e-commerce capabilities."

To support Officeworks' growth ambitions, the retailer is investing to attract and retain Australia's leading technology talent.

Eshan Dissanayake has also joined Officeworks recently as Head of IT Security Risk & Compliance, reporting into the CIO. Eshan has significant experience in cyber security, most recently leading the Coles Group Information Security function.

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For further information, please contact Alt Shift:

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ABOUT OFFICEWORKS

Established 28 years ago in Richmond, Victoria, Officeworks is committed to making bigger things happen for its customers, team, the community and stakeholders. It operates 167 stores across Australia, a website that is home to more than 40,000 products, a national call centre, and a business team that helps micro, small and medium-sized businesses start, run and grow.

Officeworks offers customers a wide range of office supplies, technology, furniture, art supplies, education resources and helpful services like print & copy and on-site and remote tech support through Geeks2U – delivering an experience that is easy and engaging, no matter how customers choose to shop.

Officeworks is focused on the safety, wellbeing and career progression of the more than 9,000 team members it employs. It's also dedicated to operating in a sustainable manner, including building and maintaining meaningful connections with the communities in which it operates, fundraising for its national partners and local community groups, continuing to reduce its impact on the environment and source responsibly